

community flood plan

Enabled and assisted by...



Environment
Agency

Community or group	Ponteland
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Main Contacts	Plan Updating	Lead Flood Warden
	Colin Hall (EA)	George Ennis

When to take action	
<p>Be watchful when a Flood Alert is issued, but take Action Either:</p> <ol style="list-style-type: none"> 1. When EA Flood Warning message has been received <p>Or</p> <ol style="list-style-type: none"> 2. EA staff telephone to advise that a flash flood is possible 	<p>Flooding is Possible (refer to action table on Page 3)</p>
<p>Or</p> <ol style="list-style-type: none"> 1. Local sighting of a flood 	<p>During a Flood (refer to action table on Pages 5&6)</p>

Next Review Due	September 2021
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Contents

1. Actions to take if flooding is possible

A – Flood Wardens

B – Online Monitoring; Weather Forecasts

2. Actions to take if a flood is happening now

A – Flood Wardens

B – Emergency Contact List

3. After a Flood

A – Photos for Evidence

B – Recovery Planning

1. Actions to take if flooding is possible

A – Flood Wardens

Lead Warden	Consider alerting and checking the availability of additional flood wardens. Flood Warden contacts on Page 7.
Wardens	Consider checking the roadside gullies for blockages. Report any blockages to the Local Authority by telephoning 0345 600 6400.
Wardens	Monitor the level of the river and local weather conditions, both visually and using online resources, see page 4, and feedback to Lead Warden to then pass to EA Duty Staff.

B – Online Monitoring; Weather Forecasts

Flood Wardens, volunteers and residents can all check the weather forecasts regularly if flooding is believed to be possible on the River Pont, Fairney Burn, Callerton Burn, Prestwick Carr and potential surface water issues.

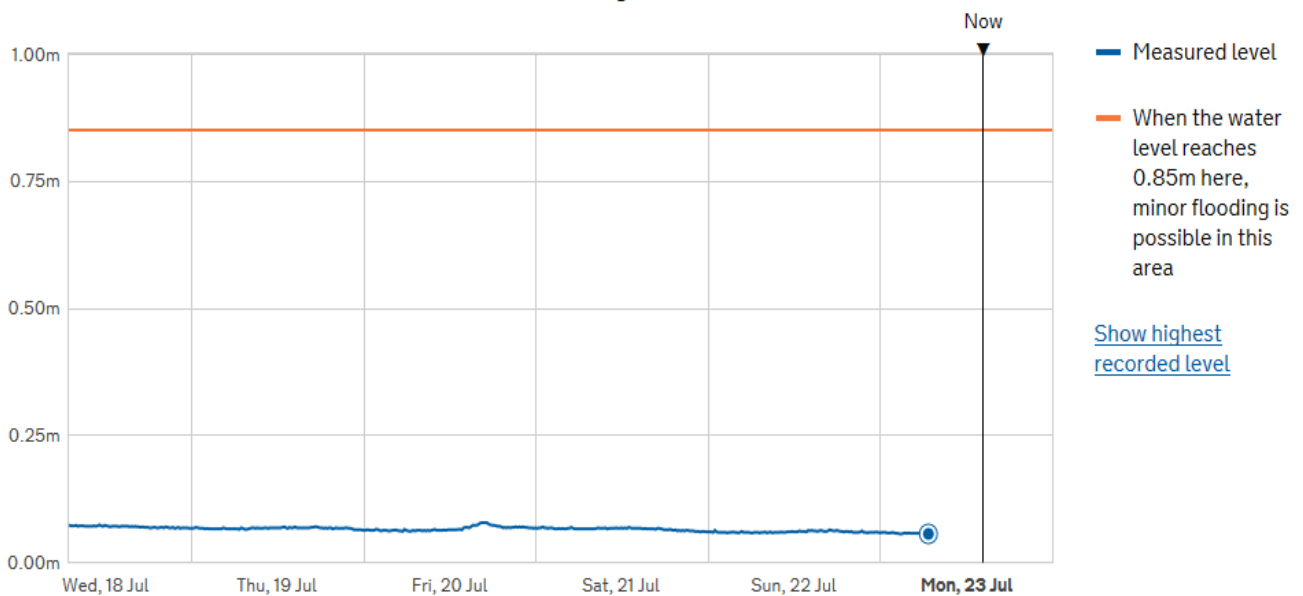
<https://flood-warning-information.service.gov.uk/river-and-sea-levels>

River Pont at Callerton Lane

[Check for flood warnings in this area](#)

Latest recorded level **0.06m** at **6:45am Monday 23 July 2018**.

River levels at this location in the last 5 days



<https://www.metoffice.gov.uk/public/weather/observation/map/gcyc0mw0q#?zoom=9&lat=55.07&lon=-1.19&map=Rainfall&fcTime=1532051400>

The BBC Weather app for mobile devices has the advantage that it automatically provides local forecasts so if used in Ponteland the forecast is specific. Also, if there are any current weather warnings they are automatically flagged up, as are flood warnings.

New Forecasting system The Flood Forecasting Centre, a joint EA and Met Office operation, have a Flood Warning System (FWS) (commenced 10 April 2017). The main advantage is that new technology enables Warnings similar to the old system to be more widely available. Previously, only residents in properties directly threatened by flooding could register for warnings. Anyone can now register. <https://www.gov.uk/sign-up-for-flood-warnings>

2. Actions to take if a flood is happening now

A – Flood Wardens

<p>Wardens</p>	<p>Contact:</p> <p>If at any time there is a danger to life or properties are at high risk of flooding, call the Emergency Services – 999 or 112.</p> <ul style="list-style-type: none"> Any sewer blockages / flooding should be reported to Northumbrian Water – 0800 328 7648.
<p>Lead Warden</p>	<p>If and when necessary, call additional wardens. Allocate wardens to flood risk areas, if safe to do so. Warden contacts page 7.</p> <p>Potential risk areas and wardens allocated to them:</p> <ul style="list-style-type: none"> Eland Haugh Estate (check vulnerable residents and assist emergency responders if necessary) – MW/HP Ponteland Park (monitor levels and work with emergency responders to keep people from flood water) – AM/AA North Road (Inform local businesses/residents and try to slow traffic to reduce wake) – RW/RD West Road (High Street) (Inform local businesses and try to slow traffic to reduce wake) – RW/RD Mayfair Gardens (check vulnerable residents and assist emergency responders if necessary) – MW/HP Riverside (check vulnerable residents and assist emergency responders if necessary) – AM/AA Area between Callerton Lane and Darras Road (Nursery) (Currently under construction with Flood Defence Scheme) Prestwick (Mill Farm, Mayfair House, Close House, etc) - RP
<p>Wardens</p>	<p>Establish extent of flooding across areas and whether they are worsening or subsiding.</p> <p>By observation of the flood source/s and ONLY where safe to do so.</p>
<p>Additionally if properties are getting flooded...</p>	

Wardens	<p>Inform flooding residents to turn off electricity and gas supplies.</p> <p>Door knocking but ONLY where safe to do so.</p>
Wardens	<p>Assist Emergency Services to agree safe escape routes for residents of flooding properties</p>
Wardens and any other volunteers	<p>Evacuation and Reception/Rest Centres – Civil Contingencies Officer, contact: 01670 627599 (ask fire control to page duty CCO and leave contact details)</p> <p><i>It is the responsibility of the emergency services to decide if evacuation is required to protect the public. In the event of an evacuation the emergency services will liaise with the Northumberland CC Duty Civil Contingencies Officer to determine the most suitable premises to open as a Reception/Rest centre and organise the necessary staff support to operate the Centre."</i></p> <p><i>This enables the NCC to cover all insurance liabilities for operation of the premises and establish necessary recording of evacuees and identify any support which may be required for vulnerable people etc.</i></p>
Wardens	<p>Check on condition of local transport links. Consider allocating flood warden to limit traffic speed to limit flood water wake. ONLY where safe to do so.</p>

B - Flood Wardens

This section lists local volunteers/flood wardens that should be contacted in an incident.

Wardens and Volunteers must not put their own life at risk.

Role	Name	Address	E-mail	Telephone
Lead Warden	George Ennis			
Warden	Andy Anderson			
Warden	Mark Wales			
Warden	Harry Parvin			
Warden	Richard Dodd			
Warden	Roy Perkins			
Warden	Alan Maidwell			
Warden	Richard Walker			

C - Emergency Contacts

Police or Fire and Rescue Service or Ambulance	999 or 112*
Northumberland County Council – Contact Centre	0345 600 6400
Police – To report flooded roads	101
Environment Agency Floodline – Flood Warning Info and Advice	0345 988 1188
Environment Agency Incident Hotline – Reporting floods and blockages, etc (24hrs)	0800 80 70 60
Environment Agency Customer Services – General Enquiries	03708 506 506
Northumbrian Water – Sewer Related Flooding	0800 328 7648
Northumbrian Water – Leakage (24hrs)	0800 393 084

*emergency connection via any available mobile carrier

2. After a Flood

A – Photos for Evidence

ONLY if and when safe to do so, take photographs of the extent of the flooding, its sources and the damage caused.

Try to note the time that floodwater both overtopped the banks or flood defences and also the time that it entered individual properties. These times of flooding are critical to the EA in order to help them improve the Flood Warning Service.

It is equally important, if flooding came close but did not occur, to record the height/distance that the floodwater was away from entering properties or from overtopping the banks or flood defences.

All of the above will assist;

- Residents in making insurance claims and being better prepared for future floods.
- The Community in understanding how to safely respond to flooding.
- The Community Flood Plan owners and Flood Wardens will be able to review and improve how they prepare for and respond to future floods.
- The EA can increase their understanding of our catchment and how it floods and thereby better plan to help us.

When possible, details of properties flooded plus a written extent of the flooding and of the flood levels reached should be supplied to the Environment Agency (Northeast-newcastle@environment-agency.gov.uk) and the Local Authority (fcerm@northumberland.gov.uk) .

B – Recovery Planning

Shortly after a flooding incident it is the responsibility of Northumberland County Council to lead on recovery operations aimed at the restoration and rehabilitation of the community.

Northumberland County Council Civil Contingencies Unit
Civil Contingencies Team
Northumberland County Council
Fire & Rescue Service Headquarters
West Hartford Business Park
Cramlington, Northumberland, NE23 3JP

Tel #1: 01670 627 599
Tel #2: 0345 600 6400

eplan@northumberland.gov.uk

C - Review Period

Following a flood this Community Flood Plan should be reviewed using experience gained from each flood, making appropriate improvements to the Plan.

Regardless of flooding incidents, to ensure this Plan remains up to date it should be reviewed annually as highlighted on Page 1.